
Memorandum

Date: July 20, 2026

To: System Audit Office
Governor's Office of Budget, Planning, and Policy
Legislative Budget Board

From: John Lazarine, Chief Audit Executive
Office of Internal Audit & Consulting Services

Subject: Confidential Report Summary Memo – Epic Downtime Management Audit

The Office of Internal Audit and Consulting Services at UT San Antonio health campus conducted a review of their Epic Downtime Management as part of the Fiscal Year 2026 Audit Plan. The objective of the review was to evaluate the adequacy and effectiveness of the Epic downtime management processes across the Multispecialty Research Hospital (MSRH), clinics, and dental school to ensure system unavailability is managed within management's established acceptable threshold (under one hour).

The report contains confidential information related to Electronic Health Record (EHR) downtime procedures and associated vulnerabilities. Accordingly, the report may be exempt from disclosure under the Texas Public Information Act pursuant to Texas Government Code § 552.139. Detailed results have been provided to appropriate management personnel for review and remediation.

Respectfully,

John Lazarine, CIA, CISA, CRISC, CDPSE
Chief Audit Executive
Internal Audit & Consulting Services

JL:sjg