



OFFICE OF INTERNAL AUDITS REPORT: TICKET REFUND PROCESS

The governing policies used as the criteria for this audit were:

- UT Systemwide Policy 166 on Cash Management and Cash Handling³
- Section 6.1.B. of UT Austin's *Handbook of Business Procedures: General Internal Controls*⁴

Report Distribution

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³ <https://www.utsystem.edu/sites/policy-library/uts-policies>

⁴ <https://financials.utexas.edu/hbp/part-6-cash-handling>