

For the Employees of The University of Texas System

FILING YOUR SHORT-TERM (STD) DISABILITY CLAIM

NO CLAIM FORM NEEDED

AS EASY AS MAKING A TELEPHONE CALL

Starting a claim is easy: by making a telephone call. The sooner your claim is submitted, the sooner the claim process can begin.

NEED TO SUBMIT A SHORT-TERM
DISABILITY CLAIM?

CALL OUR CLAIMS SERVICE
CENTER TOLL FREE AT
866-628-2606

1. CALL US TOLL FREE AT **866-628-2606**

You don't have to complete a claim form to submit your claim. A claim specialist will collect all of the details regarding your condition.

2. PLAN ELIGIBILITY VERIFIED

More information requested from employee, employer and doctor, if necessary. An authorization form may be collected if medical records need to be requested by us.

3. CLAIM EVALUATION

A team of seasoned disability claim professionals evaluate claim and utilize clinical resources as needed.

5. RECEIVE THE CLAIM DECISION

Within three days of our receipt of all necessary claim information, you will receive a claim decision. Before benefits are paid, the elimination period must be satisfied.

4. INITIAL CLAIM STATUS UPDATE

Initial claim status updates communicated to employer and employee if necessary.

DEARBORN NATIONAL
HAS MADE SUBMITTING
YOUR CLAIM **FAST
AND EASY** IN JUST
FIVE SIMPLE STEPS

For employee distribution. This piece is for illustrative purposes only and is not a contract. It is intended to provide only a brief summary of the type of policy and insurance coverage advertised. The policy provides the actual terms of coverage, including any exclusions, conditions and limitations to coverage.

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